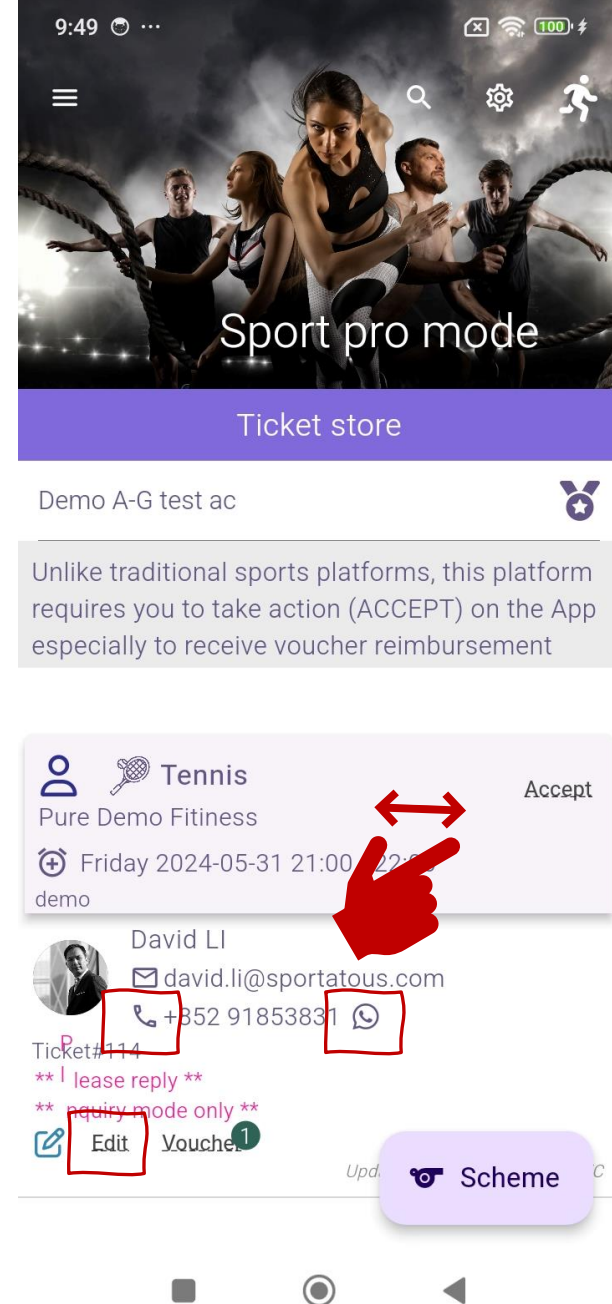


When you receive an inquiry:

Respond through the **app**, **WhatsApp**, or **phone** call to provide the details of your class offerings, including:

- Whether it is a private or group class
- The available time slots
- The location
- It should be consistent with what you post in the app



What you do when you receive an inquiry from the App?

Do:

- Once the deal details are confirmed and updated, press the "Accept" button on the App to lock in the voucher.
- Do feel free to contact us if any assistance is needed.

Don't:

- Do not propose any additional costs for our Sport Experience Class “EXPSATSPORT”, as it is an entitlement without extra charges per the terms and conditions.
- Do not press the "Accept" button if the deal details are not confirmed nor updated, as this could give a poor impression of trying to claim the voucher without a valid reason.